

## Hospital Home Care Strategic Management For Integrated Care Delivery

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### Health Home Care Strategic Management

The barriers to home medical care are coming down as regulations are relaxed or disposed of and insurers authorize more at-home treatment.

#### Health care at home: Patients want it, COVID boosted it, and it works

Amedisys Inc. (Nasdaq: AMED) has an agreement in place to acquire Contessa Health, one of the biggest players in the hospital-at-home market, for \$250 ...

#### Amedisys to Acquire Hospital-at-Home Company Contessa Health

For example, a hospital ... of management information systems, such as computer hardware, software and networks, can enhance the knowledge base for providers and improve the quality of care ...

#### Examples of Strategic Management in Health Care

Tecsys Inc. (TSX: TCS), an industry-leading supply chain management software company, is pleased to announce that McLeod Health will implement Tecsys' SaaS-based Elite™ Healthcare supply chain ...

#### McLeod Health to Roll Out Tecsys' End-to-End Supply Chain Execution Solution Across Hospital System

LHC Group Inc. (Nasdaq: LHCG) and SCP Health on Wednesday announced a new strategic partnership aimed at providing higher-acuity care in the home. By ...

#### LHC Group, SCP Health Form New Partnership to Provide Higher-Acuity Care in the Home

Technology, the pandemic, and patient preference are moving healthcare into residences, and cutting costs by as much as 30 percent.

#### In North Texas, Care Is Moving From the Hospital to the Home

Amedisys made a major move to expand its reach in the home healthcare market by acquiring Contessa Health, one of the biggest hospital-at-home players. Amedisys, a home health, hospice and personal ...

#### Amedisys snaps up hospital-at-home provider Contessa Health in \$250M deal

As rural hospitals close, small towns in communities throughout central Appalachia grasp for creative solutions.

#### As Appalachian hospitals disappear, rural Americans grapple with limited care

Regence BlueShield is partnering with DispatchHealth, a leading provider of in-home medical care, to provide Regence members with an advanced level of in-home medical care. This innovative partnership ...

#### Regence and DispatchHealth Partner to Bring Hospital-Level Care to the Home | Morningstar

Amedisys AMED recently acquired the home health and hospice care assets of Visiting Nurse Association (VNA). This acquisition is expected to strengthen Amedisys' home health and hospice care network ...

#### Amedisys' (AMED) VNA Assets Buyout Boosts Home Health-Hospice

Certified care managers work with families to help ensure quality of care and provide answers to questions when families are unsure of next steps.

#### One Senior Place: Care managers are great resource for both the client and their families

Hills, a pioneer in building and operating extended care and rehabilitation communities, with 35 locations in seven states, today announced that eight post-acute care facilities in New Jersey will ...

#### Comprehensive Post-Hospital Care Provider Spring Hills Takes Charge of Eight Post-Acute Care Facilities in New Jersey

UMass Memorial Health will soon launch a Hospital at Home program that combines remote patient monitoring, telehealth and in-person care to treat patients at home rather than in the hospital.

#### UMass Memorial Eyes Telehealth, RPM Benefits in New Hospital at Home Program

LHC Group, Inc. (NASDAQ: LHCG) – a national provider of in-home healthcare services and innovations for communities around the nation, and SCP Health ...

#### LHC Group and SCP Health Partner to Provide Advanced Clinical Care in the Home

"We are more experienced this time, hundreds of people are now being monitored at home and there is more data out there on how to manage it. We have a more mature system," said Dr Preisz. Intensive ...

#### 'Nobody is safe': One in three COVID-19 hospital patients in intensive care

(NASDAQ: AMED), a leading home health, hospice and personal care company, today announced that it has signed a definitive agreement to acquire Contessa Health, a leader in hospital-at-home and skilled ...

#### Amedisys Announces Agreement to Acquire Contessa Health, Creating a Comprehensive Home Healthcare Delivery Platform

Chad Grant was named the new executive vice president and chief operating officer for McLaren Health Care, Philip Incarnati, president/CEO of McLaren Health Care, announced on Thursday, July 8 in a ...

#### McLaren Health Care names new chief operating officer

Amedisys, a home health, hospice and personal care company, on Wednesday said it had signed a definitive agreement to acquire Nashville-based Contessa Health, a hospital-at-home and skilled ...

#### Amedisys to acquire Contessa Health in move to increase patient acuity

Atrium Health has named one of Indiana's top leaders to help head strategy for its clinical services. Dr. Jennifer Sullivan will be senior vice president of strategic operations at Atrium. Her first ...

#### Atrium Health names Indiana health secretary to new post in strategic operations

Miramont Behavioral Health, along with Dane County's mental health initiatives, could help keep people with mental health crises out of jail.

Individuals with disabilities, chronic conditions, and functional impairments need a range of services and supports to keep living independently. However, there often is not a strong link between medical care provided in the home and the necessary social services and supports for independent living. Home health agencies and others are rising to the challenges of meeting the needs and demands of these populations to stay at home by exploring alternative models of care and payment approaches, the best use of their workforces, and technologies that can enhance independent living. All of these challenges and opportunities lead to the consideration of how home health care fits into the future health care system overall. On September 30 and October 1, 2014, the Institute of Medicine and the National Research Council convened a public workshop on the future of home health care. The workshop brought together a spectrum of public and private stakeholders and thought leaders to improve understanding of the current role of Medicare home health care in supporting aging in place and in helping high-risk, chronically ill, and disabled Americans receive health care in their communities. Through presentations and discussion, participants explored the evolving role of Medicare home health care in caring for Americans in the future, including how to integrate Medicare home health care into new models for the delivery of care and the future health care marketplace. The workshop also considered the key policy reforms and investments in workforces, technologies, and research needed to leverage the value of home health care to support older Americans, and research priorities that can help clarify the value of home health care. This summary captures important points raised by the individual speakers and workshop participants.

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"Nurses play a vital role in improving the safety and quality of patient car -- not only in the hospital or ambulatory treatment facility, but also of community-based care and the care performed by family members. Nurses need know what proven techniques and interventions they can use to enhance patient outcomes. To address this need, the Agency for Healthcare Research and Quality (AHRQ), with additional funding from the Robert Wood Johnson Foundation, has prepared this comprehensive, 1,400-page, handbook for nurses on patient safety and quality -- Patient Safety and Quality: An Evidence-Based Handbook for Nurses. (AHRQ Publication No. 08-0043)."--Online AHRQ blurb, http://www.ahrq.gov/qual/nursesdbk.

Core Skills for Hospital Case Managers: A Training Toolkit for Effective Outcomes Toni Cesta, PhD, RN, FAAN; Beverly Cunningham, MS, RN As of June 20, 2014, contact hours for nurses are no longer available with this product. Finally--an affordable, effective, and consistent training program for your hospital case managers. This one-of-a-kind guide to fundamental case management responsibilities is a necessary reference tool for every hospital case management department. This resource is designed to give case management directors and hospital leaders the tools they need to build and strengthen the basic and advanced skills their case management staff needs to succeed. "Core Skills for Hospital Case Managers" is an orientation and training manual for nurses transitioning into case management, an easy-to-read reference guide for new case managers, and a source of inspiration, tools, and resources for seasoned professionals. With a flexible format, this book and CD-ROM offer practical information and customizable tools to develop and maintain a wide variety of care management skills.Table of contents Chapter 1: Hospital Case Management 101 Chapter 2: Case Manager Role Chapter 3: Roles, Functions, and Caseloads Chapter 4: The Case Management Process Chapter 5: The Case Manager's Role in Transitional and Discharge Planning Chapter 6: Utilization Management Chapter 7: Managing Long Length of Stay Patients Chapter 8: Denials: Prevention and Appeals Strategies Chapter 9: Reimbursement Chapter 10: The Role of the Case Manager in Patient Flow Chapter 11: Measuring Success: Strategic Outcome Measures Chapter 12: Dealing with the Uninsured and Underinsured Chapter 13: Working with Multidisciplinary Teams Chapter 14: Crucial Communication and Conflict Resolution Learning objectives: Discuss the evolution of hospital case management Explain the different models of hospital case management Determine the various goals of hospital case management Examine the various roles of case management Discuss the variety of functions performed by case managers Discuss the scope of the case manager position Examine staffing ratios in various models List the steps in the case management process Determine the role of case managers in documentation Examine case managers' role in discharge planning List the factors that influence the discharge planning process Determine strategies for improving discharge planning Discuss how hospital reimbursement affects utilization management (UM) List the stages of UM coordination Determine the affect of outside influences on UM Evaluate different payers' regulations regarding UM Examine case management's role in length of stay (LOS) Evaluate strategies for managing patients with long LOS Identify data used to track and trend LOS Evaluate the reasons behind denials Discuss case management's role in preventing denials Examine case management's roles in reversing denials Examine case management's role in reimbursement Determine strategies for effective case management related to reimbursement Evaluate case management's role in patient flow Discuss demand and capacity management Identify strategies for managing patient flow Identify measurable case management outcomes Explain how case managers can track quality outcome metrics Discuss other metrics case management departments can track and trend Examine ways to create a case management report card Discuss the unfunded or underfunded patient populations Describe the role of the ED case manager with unfunded or underfunded patient populations Evaluate strategies for dealing with unfunded or underfunded patient populations Examine strategies for successfully working with multidisciplinary teams Describe sources of conflict with which case managers frequently come in contact Discuss strategies for reducing conflict Intended audience Staff nurses, charge nurses, staff educators, staff development specialists, directors of education, nurse managers, and nurse leaders

This title was first published in 2001. Enhancing the quality of health services remains a key challenge for all health systems, whatever their stage of development. This collection of leading-edge research from Europe and America explores both quantitative and qualitative approaches to identifying and remedying deficiencies in health care.

From the authors of the bestselling Introduction to Health Care Management comes this compendium of 101 case studies that illustrate the challenges related to managing the healthcare services. Segmented by topic and setting, these cases span the full spectrum of issues that can arise in a variety of health care services settings. With a writing style that is lively and engaging, undergraduates in healthcare management, nursing, public administration, public health, gerontology, and allied health programs will find themselves absorbed in stories that bring to life the common issues encountered by healthcare managers every day. In addition, students in graduate programs will find the materials theory-based and thought provoking examples of real world scenarios. This book offers: • 101 cutting-edge cases written by experts in the field • Identification of primary and secondary settings for cases • Discussion questions for each case • Additional resources for students with each case • Teaching/learning methods such as role play

The U.S. health care system is in crisis. At stake are the quality of care for millions of Americans and the financial well-being of individuals and employers squeezed by skyrocketing premiums—not to mention the stability of state and federal government budgets. In Redefining Health Care, internationally renowned strategy expert Michael Porter and innovation expert Elizabeth Teisberg reveal the underlying—and largely overlooked—causes of the problem, and provide a powerful prescription for change. The authors argue that competition currently takes place at the wrong level—among health plans, networks, and hospitals—rather than where it matters most, in the diagnosis, treatment, and prevention of specific health conditions. Participants in the system accumulate bargaining power and shift costs in a zero-sum competition, rather than creating value for patients. Based on an exhaustive study of the U.S. health care system, Redefining Health Care lays out a breakthrough framework for redefining the way competition in health care delivery takes place—and unleashing stunning improvements in quality and efficiency. With specific recommendations for hospitals, doctors, health plans, employers, and policy makers, this book shows how to move health care toward positive-sum competition that delivers lasting benefits for all.

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